



Gentlemen,

Please be advised that MSA will no longer replace aluminum cylinders rejected or condemned by hydrotest facilities without documentation and eddy current test results to support claims of cracks inside the cylinders.

All cylinder cracking issues called in on a Product Concern Reports will require return of the cylinder for evaluation as well as the documentation from the Hydrotest facility supporting the claim.

Please advise your customers accordingly.

Please understand that many past instances have resulted in warranty replacement of product that was not defective.

These appearances are often draw lines in the cylinders and are normal.

Hydrotesters must begin taking responsibility for these inspections.

Thank you in advance for your cooperation in the matter.

If you have any questions or concerns please feel free to contact me at your convenience.

Best Regards,

Denis Pichette
Product Concern Coordinator
MSA Product Resolution Group
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