

RETURN AND EXCHANGE FORM

Please complete this form and include it with your shipment. Please also provide a photocopy of the proof of purchase of the product. The product must be returned in the original box, in new condition and within 30 days. Contact us by email at info@areo-fire.com to get your RMA number. Compulsory details for processing your request: (Without these details no action will be taken!).

Return merchandise authorization number (RMA): _____
(required)

City or company: _____
(if applicable)

Name of the person in charge: _____

Carrier name and number*: _____
(if applicable)

Address: _____

Return address: _____
(if different) _____

Phone number: _____

Email: _____

Details of the products to return :

Quantity	Product Number	Description	Serial #

Short description of the problem: _____

Photocopy of the proof of purchase included: ☐ Yes

We will contact you by phone or email if necessary.

Mail to the attention of:

Areo-Fire

RMA number: (this number must appear on the package)

5205, J.-A.-Bombardier Street, Longueuil (Quebec) J3Z 1G4

* Shipping costs at the customer's expense and 20% restocking fee for any customer order error.